



RCL Cruises Ltd.

(manual section is applicable for above companies)

**JOB DESCRIPTION MANUAL - MARINE
OPERATIONS CELEBRITY - TUIC**

Revision 41 : February/13/2019

**Chapter 3 - Position Description Shipboard -
Deck**

3.15 Public Health and Safety Specialist

This section does not apply to TUIC, this position is not applicable.

Position Title: Public Health and Safety Specialist

Reports To: Staff Captain

Creation Date: 11/05/2012

Revision Date: 5/21/2013

Position Summary:

The Public Health and Safety Specialist is responsible for coordinating the execution of the company's Public Health Program and ensuring the company's public health standards are met and/or exceeded onboard. The areas included in the scope of the program are composed of , Food Safety, Water Safety (Potable and Recreational water systems), Integrated Pest Management, Outbreak Prevention and Regulatory Compliance.

Employees may be required to perform any other job-related duties assigned by their supervisor or management. All duties and responsibilities are to be performed in accordance with the Company's Safety, Quality and Environmental standards.

Qualifications:

- Minimum five years' experience in implementing and evaluating public health programs in the hospitality industry (preferably high volume, large scale company) and working with regulatory agencies.

- Extensive knowledge in public health standards related food safety (HACCP), water safety, infectious disease/outbreak prevention and public health education.
- Proficient in computers, Microsoft Office or related software and conducting internet research.
- Knowledge of training in a multicultural environment.
- Ability to multi-task and remain organized and flexible in a fast-paced environment
- Bachelor's degree in Public Health or related area preferred

Core Competencies:

Job Skills/Results:

Key Performance Indicators (KPI's):

- KPI's assigned to position/department.

Operational Effectiveness:

- Coordinates with all divisions which perform public health related functions to ensure adherence with the highest operational standards of public health and compliance with company's public health policies as stated in SQM, SOPs, AMOS and any other.
- Ensures company policy meets and/or exceeds regulations and requirements set forth by Public Health Regulatory Agencies world-wide including USPH-VSP, ShipSan, ANVISA.
- Conducts periodic public health inspections, provides guidance and support for all public health related issues and assists in the timely follow up and implementation of corrective action for internal and external inspections.
- Manages the Integrated Pest Management Program onboard, monitors execution of procedures including baiting, trapping, inspections, and ensures proper treatment, follow-up and eradication of pest related issues.
- Monitors Gastro-Intestinal illness activity and guides the execution of the company's Outbreak Prevention Plan protocols under given conditions.

- Ensures proper completion and maintenance of all public health and IPM documentation, records and certifications (including logs and training records) in accordance to company policy and regulatory agency requirements.
- Monitors the proper execution and follow up procedures related to Water Safety, including potable, recreational, and technical water systems, bunkering, production, dry dock, testing for Legionella and testing for coliform and E. coli as per SQM.
- Organizes and delivers public health training to shipboard staff (class room style), ensuring awareness of all OPP protocols, public health standards, regulations and policies. Periodically verifies OPP Par levels.
- Routinely communicates program effectiveness, best practices and lessons learned to shore side Public Health Manager.
- As directed by the Staff Captain, assists in accident and investigation procedures.

People Skills:

Interpersonal Effectiveness:

- Stays “above the line” and accepts ownership for achieving results in all areas of accountability including SGI, ratings, revenue, Workplace Safety.
- Is a role model for others and serves as a positive ambassador of Celebrity Cruises.
- Resolves conflict with fact-based communication.
- Fosters team unity and inspires commitment to Celebrity Cruises
- Collaborates well and works up, down and across the organization
- Assists in training of all crew, including new hires
- Coaches and mentors potential future members of the team

Brand Culture:

- Knows our brand standards and is accountable for executing against them at all times.
- Guest facing communication is professional, on brand and visually appealing.
- Is a role model for others and serves as a positive ambassador of Celebrity Cruises.
- Exhibits professional presence, positive energy and passion in all situations.
- Brings out the best in his/her team through authenticity, care and humility.

Physical & Language Requirements:

- While performing the duties of this job, the employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell. The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
- All shipboard employees must be physically able to participate in emergency life saving procedures and drills. Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats. Ability to lift and/or move up to 50 pounds.
- All shipboard employees must be able to communicate in the English language in order to understand and interpret written procedures. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers.

Related Entries:

Related Chapters:

- ▶ **Revision History**
- ▶ **Author(s)**
- ▶ **Reviewer(s)**
- ▶ **Reader(s)**
- ▶ **Position(s)**

END OF SECTION